

# Zero-emissions Deliveries, Steadfast Reliability, and Meals for the NHS - A Year in Partnership with Urb-it



Creating a sustainable, eco-friendly, and fair service is one of our top priorities at City Pantry, so that's why we partnered with Urb-it, a delivery provider with a difference.

Urb-it is a sustainability-focused, zero-emissions delivery service that says 'goodbye' to fossil fuel-guzzling cars and vans, and 'hello' to a fleet of eco-certified walkers, cyclists, and cargo-bikers.

Since our partnership began in October 2019, Urb-it has...



**Delivered 2000 orders to office workers around London**



**Walked & cycled 700+ miles - that's the equivalent of a return trip from London to Edinburgh**



**Helped save 200kg of carbon emissions, and counting**

Partnering with Urb-it has made our corporate food delivery service better for the planet - and it's also great for our customers too! As 'Urbers' don't get caught up in traffic, we can get food to our customers efficiently and reliably.

**Over 90% customer satisfaction**



Not only does Urb-it help deliver delicious food from London's top restaurants to offices around the capital, but the team is also on-hand, delivering our NHS food donations from A to B. So far, Urbers have delivered over 100 meals to NHS staff as part of our #FeedYourCommunity initiative - all on foot.



**At Urb-it, we believe that excellent service doesn't have to be at the expense of our environment, and we've worked with City Pantry to reduce the environmental impact through zero-emission logistics.**

- Choukri, Urb-it

We're proud to work alongside an innovative business that puts such a strong emphasis on sustainability and customer satisfaction, helping us make working lives better - one hand-delivered meal at a time.

If you're interested in hearing more about our sustainability goals and initiatives, please visit: [City Pantry's Corporate Social Responsibility](#).



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